

## **QUALITY POLICY**



We are committed to provide products and services of the highest quality, reliability and value. To help achieve this, we will:

- Ensure that all of our products and services meet customer expectations.
- Ensure that we work promptly, proactively and courteously with our customers to prevent and solve quality issues.
- Ensure that we meet all commitments to Customers on time <u>and comply with all</u> requirements.
- Ensure that all our products meet all safety and compulsory requirements.
- Provide an environment for employees that encourages teamwork, innovation, and continuous quality improvements in all of our processes, products, and services.
- Provide education and training to all employees to drive the "quality" mentality that is part of everything we do.
- Develop effective partner relationships with our suppliers that ensure continuous measured improvement.
- <u>Maintain and continually improve an effective quality system meeting all relevant</u> <u>ISO standards.</u>